Subject: Mitigation plan
Posted by dbmv on Tue, 09 Jun 2009 03:59:28 GMT
View Forum Message <> Reply to Message

If the news of the passing of Ligesh is true, and it appears to be, we, as users of LX software need to create mitigation plans.

While having the utmost respect as a human being, we need to ensure our own businesses (and some might say lives) aren't negatively impacted by this sudden tragedy.

Are you planning on getting the source code for the software? Moving to an alternative panel?

Subject: Re: Mitigation plan
Posted by arthurthornton on Tue, 09 Jun 2009 04:02:12 GMT
View Forum Message <> Reply to Message

I too would like to say this with the utmost respect for Ligesh.

I would prefer the source code, particularly since a migration would be painful and expensive. Perhaps we can get the source and make Kloxo/HyperVM the panels that Ligesh wanted them to be.

Subject: Re: Mitigation plan
Posted by daguy on Tue, 09 Jun 2009 04:19:49 GMT
View Forum Message <> Reply to Message

MY heart is sad such a brilliant mind has been lost, my condolences to this troubled family.

ON the business side:
Of immediate concern, some software systems if master license goes offline will not function.

Does anyone know if this can happen with hypervm or kloxo. Assuming server fees are unpaid next month is there a total system collapse possible?

Does anyone know last will provisions or family that can be contacted?

Subject: Re: Mitigation plan
Posted by arthurthornton on Tue, 09 Jun 2009 04:28:19 GMT
View Forum Message <> Reply to Message

daguy wrote on Tue, 09 June 2009 00:19MY heart is sad such a brilliant mind has been lost, my condolences to this troubled family.

ON the business side:

Of immediate concern, some software systems if master license goes offline will not function.

Does anyone know if this can happen with hypervm or kloxo. Assuming server fees are unpaid next month is there a total system collapse possible?

Does anyone know last will provisions or family that can be contacted?

I just tested and no, if it can't contact the license server, it won't just die. It will merely say "cant_find_license_server." It was on a 40 domain license server (unlicensed) we were going to set up right before the vulnerabilities.

As for HyperVM, I do not know what the consequences of that would be.

I don't know any family or anyone of his, and I doubt any forum members do. I hope S Bhargava is real and will respond with some sort of information.

Subject: Re: Mitigation plan
Posted by dbmv on Tue, 09 Jun 2009 04:32:10 GMT
View Forum Message <> Reply to Message

A migration is going to be a complete headache.

I really hope the other staff member is real.He hasn't been seen here since Ligesh last posted as well.

Subject: Re: Mitigation plan
Posted by arthurthornton on Tue, 09 Jun 2009 04:37:40 GMT
View Forum Message <> Reply to Message

Don't do any upgrades (/script/upcp) or license updates. It resets to default apparently when it can't contact the server. That means if you have more than 40 domains you will be in a ton of pain.

This is just in case. Obviously there is little chance anything will happen until whenever the server renewal usually happens, but just in case.

We really do need the source code and to develop it out/fix the bugs, because without one, most of us won't be able to migrate and a good deal of people will have to lose their companies.

Subject: Re: Mitigation plan
Posted by dbmv on Tue, 09 Jun 2009 04:39:02 GMT
View Forum Message <> Reply to Message

Hypothetically speaking, should we not be able to obtain the "official" source code...options? Or take the pill and move on?

Subject: Re: Mitigation plan
Posted by daguy on Tue, 09 Jun 2009 04:39:54 GMT
View Forum Message <> Reply to Message

he police said Ligesh, son of Dr Sreedharan of Kannur, Kerala, was a brilliant software engineer who came to the city about four years ago. He set up his company which was doing quite well and stayed with a friend Sheenu in the same house where his company was located.

Does anyone know: Dr Sreedharan or Sheenu ???

Subject: Re: Mitigation plan
Posted by arthurthornton on Tue, 09 Jun 2009 04:42:04 GMT
View Forum Message <> Reply to Message

dbmv wrote on Tue, 09 June 2009 00:39Hypothetically speaking, should we not be able to obtain the "official" source code...options? Or take the pill and move on?
We would need to get it in the unencrypted format, which only Ligesh has I believe, or rather had.

I hope someone can shed some light on this because it is a nightmare for us all, particularly his family.

Subject: Re: Mitigation plan
Posted by R1Lover on Tue, 09 Jun 2009 05:26:27 GMT
View Forum Message <> Reply to Message

This guy says he is on the way to his house, I guess he lived nearby?

http://www.webhostingtalk.com/showthread.php?t=867514

I don't think anyone is going to get there hands on the source code, are best best is to find a new CP and move on.

I'm just running a few dedicated servers and not using hypervm, what are the rest of you going to use?

cpanel is too outdated and slow, I need mysql 5, php 5 and apache 2 in order to keep moving forward, it seems cpanel is still running mysql 4 for some reason.

Ideas?

Subject: Re: Mitigation plan
Posted by arthurthornton on Tue, 09 Jun 2009 05:37:22 GMT
View Forum Message <> Reply to Message

We will need to find another panel if this can't go forward. I am afraid we may need to cut out hosting from my company if we can't continue with Kloxo. It would be much easier to encourage clients to move than to migrate to another CP.

Subject: Will purchase hosting clientele
Posted by daguy on Tue, 09 Jun 2009 06:04:06 GMT
View Forum Message <> Reply to Message

I am interested in picking up clients, if due to tragedy some webhosts are closing operations.

Wishing everyone well, and really hoping you all succeed and do not have to take up this offer.

Would be willing to work out a payment plan or complete buyout, feel free to pm me or email.
In PST time zone in Canada for skype calls.

Subject: Re: Will purchase hosting clientele
Posted by mtk on Tue, 09 Jun 2009 07:30:48 GMT
View Forum Message <> Reply to Message

A sad day just started!
I agree that people here should have been more human, and hope this forum was not part of the reasons for him to...

I would like to thank him for his hard work, and wish his family/friends all the best in such time.

as for the plans, I'd like to wait and see the announcements from the LX members here.
I do hope they plan to continue with this project, and also offer my self (as I always did) to help...

Subject: Re: Will purchase hosting clientele

Posted by stev868 on Tue, 09 Jun 2009 08:41:53 GMT
View Forum Message <> Reply to Message

Hi,

Arthur, we are using the enterprise setup and are using several vpsses for dns etc.
Do you know what happens it we can not connect to the lisence server? Do you know if billing is something that is done automaticly?

This is a sad day, but i am sure everybody understand that we need to save our company.

I would like to continue Kloxo and HyperVM, however i have doubs that this will be possible. Of couse i am willing to help continue this.

So if anybody has alternatives than please post them here.

Regards,

Steven

Subject: Re: Migration
Posted by daguy on Tue, 09 Jun 2009 09:02:24 GMT
View Forum Message <> Reply to Message

It's far too early to panic, I am sure in the next week there will be announcements, that will clarify most questions on the future.

One would think family, friends will inform us of developments, I am going to try to take a deep breath and relax...

Now you should know that due to this tragedy, I can't sleep and am typing this when I should be in bed so much for breathing deeply...

Subject: Re: Migration
Posted by terlouw on Tue, 09 Jun 2009 09:11:01 GMT
View Forum Message <> Reply to Message

Far to early to panic?

HyperVM has a hole i could drive a truck through.
The creator has left the building, so... i think it is
just about time to panic!

Subject: Re: Mitigation plan
Posted by netearth on Tue, 09 Jun 2009 09:55:33 GMT
View Forum Message <> Reply to Message

I would say that if it could be (if the source is found), release to OpenSource and in memory of the founder the project is carried on?

I would be willing to donate resource to it, time and servers.

Subject: Re: Mitigation plan
Posted by terlouw on Tue, 09 Jun 2009 11:26:04 GMT
View Forum Message <> Reply to Message

It would be nice to know something.

Is there someone with a panel like this out there? Are there any alternatives that wont cause extreme downtime?

Subject: Re: Mitigation plan
Posted by Silence on Tue, 09 Jun 2009 12:12:44 GMT
View Forum Message <> Reply to Message

In the case of license reseting when cannot connect to client.lxlabs.com there is a fix. But i'm not sure if it's a good idea to release it until we know something about lxlabs or the proyect :S, it'll allow you to use the unlimited license, i informed of this problem to ligesh some time ago but i think he decided to don't fix it.
I think i can manage to get some source code, but probably outdated. Lets wait.

Subject: Re: Mitigation plan
Posted by ctaborda on Tue, 09 Jun 2009 13:27:28 GMT
View Forum Message <> Reply to Message

I think you should go ahead and release that, in order to buy people time and not have a ticking bomb of a hypervm.

I'm sorry of Ligesh's loss, but we gotta continue with out businesses to feed our families.

Subject: Re: Mitigation plan
Posted by mtk on Tue, 09 Jun 2009 13:32:10 GMT
View Forum Message <> Reply to Message

ctaborda wrote on Tue, 09 June 2009 16:27I think you should go ahead and release that, in order to buy people time and not have a ticking bomb of a hypervm.

I'm sorry of Ligesh's loss, but we gotta continue with out businesses to feed our families.
no!
do not release any source code:
1. I'm not sure it is a legal copy
2. it will create more panic...

just give LX people a few more days to adjust...

Subject: Re: Mitigation plan
Posted by ctaborda on Tue, 09 Jun 2009 13:39:00 GMT
View Forum Message <> Reply to Message

I'm talking about the fix so we don't lose hypervm due to the license server deal.

I certainly dont want to have my hypervm server stop working out of the blue.

How will this create more panic? And, give more time to who? As far as we know, he single handedly runs this company.

Just read this: http://ligesh.com/about/ ""I am single handedly running an exceedingly successful software firm.""

Subject: Re: Mitigation plan
Posted by mtk on Tue, 09 Jun 2009 13:41:52 GMT
View Forum Message <> Reply to Message

cause if there will be now respond/announcement from LX people (other employees), then there's no why people will keep using LX products at all...

Subject: Re: Mitigation plan
Posted by Silence on Tue, 09 Jun 2009 13:52:16 GMT
View Forum Message <> Reply to Message

The source code i mentioned is an older version of lxadmin that can be decrypted (in case i can find it in my drive) in case i find it i can't relase it, not yet, i will get in trouble if someone of lx staff is still alive.
We have bigger problems now..a cp with some serious exploits, once the exploits have been released to public is not safe to use lxadmin (unless you protect httpdocs folder of lxadmin with dirprotection), also... webmail packs, awstats, lxphp & lxlighty and other rpms.. are stored in downloads server, also the forum... if nobody pays server fees this will dissapear :S we should make an alternative forum in case that happens..

Subject: Re: Mitigation plan
Posted by stev868 on Tue, 09 Jun 2009 13:54:07 GMT
View Forum Message <> Reply to Message

Hi,

I agree with that.
Please wait a few more days and lets see what will happen.

Of course i am worried too, my whole company depends on this now.

I still think the best solution is that another good company will take these projects over.

Regards,

Steven

Subject: Re: Mitigation plan
Posted by ctaborda on Tue, 09 Jun 2009 13:54:17 GMT
View Forum Message <> Reply to Message

Again, i'm not talking of the entire open source.

I'm talking about the licensing.

Subject: Re: Mitigation plan
Posted by Silence on Tue, 09 Jun 2009 13:54:49 GMT
View Forum Message <> Reply to Message

About licenses problem, make sure you have a copy of lxadmin db (in current working state) it's all you need.

Subject: Re: Mitigation plan
Posted by mtk on Tue, 09 Jun 2009 13:59:49 GMT
View Forum Message <> Reply to Message

Silence wrote on Tue, 09 June 2009 16:52we should make an alternative forum in case that happens..
I'm willing to do something about it. but I rather wait for any official announcement...

Subject: Re: Mitigation plan
Posted by netearth on Tue, 09 Jun 2009 14:25:43 GMT
View Forum Message <> Reply to Message

This will sound rude, but as we have had no LXLabs employee statement, what are we to do...

Is there in fact any LXlabs employees or are we to take the owners blog as is and he was the only one?

We have one HyperVM box that is reporting incorrect VMs, the licensing server has demoted it to a demo license and the 6 or so VMs on it are not able to be administered...

I know it sounds harsh but we all have to continue our businesses!

Subject: Re: Mitigation plan
Posted by Chostwales on Tue, 09 Jun 2009 14:35:41 GMT
View Forum Message <> Reply to Message

I agree, we need to move on. Please release the fix for licensing. I dont want my clients in a few days time finding out they cant access there VPS's.

Best,

Subject: Re: Mitigation plan
Posted by R1Lover on Tue, 09 Jun 2009 14:40:54 GMT
View Forum Message <> Reply to Message

He in fact was the only one.....

Time to move on people.

Subject: Re: Mitigation plan
Posted by jacarent on Tue, 09 Jun 2009 16:03:40 GMT
View Forum Message <> Reply to Message

I am in the same boat as everyone else. Yesterday I spent several hours looking for control panels. I migrated from Plesk to LXAdmin.. I was very happy with LXAdmin. Now this. I turned off access to the control panel like some of you recomended. I have been monitoring this forum for info waiting to hear about the fix. Well, now we are all hit with the sad news about Ligesh. I was not aware that this was a one men show.

One thing I have learn over the years is that you should always plan for the worst and hope for the best. Having "options" is not a bad idea. For me it represent hope. Migrating to another control panel would be a very long and expensive task. Not saying that is not an option, but I am saying that even a migration to CP Panel can not be done overnight. We need to have a plan, and if some of you BRAINIACS have a solution to this, I am all game. It will buy me time to plan a proper migration.

Subject: Re: Mitigation plan
Posted by dbmv on Tue, 09 Jun 2009 16:13:22 GMT
View Forum Message <> Reply to Message

We have some serious issues to face in terms of migration. Nothing was really documented in LxAdmin (in the case of HyperVM, it's a bit easier, with the vz conf files and containers running seperately)

Each website will need to be re-created on its own, email addresses, dns entries, http files, sql

databases and so on. It will break many scripts, as the naming conventions need to be different for the cluster (as to not create dns conflicts with online servers) along with completely different IP's and propagation.

In other words, a complete and utter nightmare.

So, I see it as either we can get our hands on the source code, clean up the major bugs and security within the first few days, and move on, or move everything over to Interworx (no way am I touching parallels). Promising panel, only 6$ more per month than Kloxo. Less flexible..

Subject: Re: Mitigation plan
Posted by stev868 on Tue, 09 Jun 2009 17:22:22 GMT
View Forum Message <> Reply to Message

Hi,

Unfortunately i do not have a plan either.

I spend also a few hours searching for alternatives.
cPanel will suit best, however, that will be too expensive.

Personally i do not like Plesk and Interworx.

So i hope Klxo and HyperVM will continue in someway.

To prpare for the worst, if anyone has a good alternative than please let us knw.

Regards,

Steven

Subject: Re: Mitigation plan
Posted by jozeph on Tue, 09 Jun 2009 18:16:11 GMT
View Forum Message <> Reply to Message

My suggestion for everybody:

Migrate to a solid solution from a solid company, like cpanel or parallels.

Subject: Re: Mitigation plan
Posted by Silence on Tue, 09 Jun 2009 18:36:53 GMT
View Forum Message <> Reply to Message

cpanel is not solid at all...is slow, unstable and resource waster, has security flaws too, virtualmin maybe.. but all those are expensive

---

Subject: Re: Mitigation plan
Posted by dbmv on Tue, 09 Jun 2009 23:46:43 GMT
View Forum Message <> Reply to Message

Apart from the null/decode idea (which in itself is a last resort)..

Has anyone heard from S Barghava? A simple message to confirm what we already knew was nice, but those of us with businesses to run (and we're doing everything manually since the exploits) need to consider things.

OpenVZ is easy and trivial. Kloxo is not. Migration from Kloxo is going to cost several hundred man hours to a backup plan. We need to know.

Subject: Re: Mitigation plan
Posted by dbmv on Wed, 10 Jun 2009 06:37:32 GMT
View Forum Message <> Reply to Message

Can we sticky this somewhere everyone who comes here sees this?

Subject: Re: Mitigation plan
Posted by _GrG_ on Wed, 10 Jun 2009 07:19:12 GMT
View Forum Message <> Reply to Message

There are too many posts about the same problem, we need to re-order the forum O_O.

Quote:cpanel is not solid at all...is slow, unstable and resource waster, has security flaws too, virtualmin maybe.. but all those are expensive

I don't think so. I've migrated my proprietary infrastructure to cpanel in october, and now i'm a cPanel parthner. Maybe it's not so simple to administer -like plesk- but it's the better panel i've ever found. Then, they've the fastest support i've ever seen.

Here http-://forum.lxlabs.com/index.php?t=msg&th=12335&st art=40& [remove - after http (i can't post links)] There is a list of alternatives.

Subject: Re: Mitigation plan
Posted by serverfactor on Wed, 10 Jun 2009 11:48:25 GMT
View Forum Message <> Reply to Message

Hello,

Please read this post on WHT - www.webhostingtalk.com/showpost.php?p=6229471&postcount=214

His father and uncle are most probably employing new developers to continue LxLabs. If that is the case, in 2 weeks we will be able to see some results and can decide upon the continued use of Kloxo/HyperVM.

I wish that the great work done by Ligesh is continued for ever.

Regards

Subject: Re: Mitigation plan
Posted by _GrG_ on Wed, 10 Jun 2009 11:57:20 GMT
View Forum Message <> Reply to Message

Very Good!

Hope to have a solution as soon as possible.

Subject: Re: Mitigation plan
Posted by stev868 on Wed, 10 Jun 2009 12:30:34 GMT
View Forum Message <> Reply to Message

Hi,

Ok, good news however, i am afraid that this is taking too long.
I can understand that they have other things to worry about now, but to make this a succes they have to take quick action.

Regards,

Steven

Subject: Re: Mitigation plan
Posted by serverfactor on Wed, 10 Jun 2009 12:43:55 GMT
View Forum Message <> Reply to Message

Well. It's a big loss for his family. And you can still keep HyperVM running without public access. All it takes is some work on the shell. You can make VPS's in normal way.

Regards

Subject: Re: Mitigation plan
Posted by stev868 on Wed, 10 Jun 2009 12:55:28 GMT
View Forum Message <> Reply to Message

Hi,

Sure i do understand that it is a big loss.
But, we and others have a company to run and earn our money with the Lxlabs products. We do not want to take the risc to go bankrupt.

So that is why i think it is taking too long.

Steven

Subject: Re: Mitigation plan
Posted by netearth on Wed, 10 Jun 2009 13:05:00 GMT
View Forum Message <> Reply to Message

I fully appreciate that his Father and Uncle have a lot on their plates at the moment, "most Probably" employing someone isn't really good enough, they are going to have to firstly see if they can get the code etc, moreover the brand and product is now tarnished, they need to get the chap who was helping out to get things going.

Basically in 2 weeks, there will be nothing to save, harsh but true, the majority of companies using HyperVM are already leaving like "rats from a sinking ship", because we have to, we still have to provide a service to our client base.

Maybe OpenSourcing it in Memory of Ligesh, so that who he helped over the years with a good product can pay him back by fixing it and making it stronger.

Just me 2 cents.

We would be willing to give resources both in Devs and servers to get this moved along and a fix to the current security issues that there is, fixed. This route is far cheaper and less time consuming than a complete switch!

serverfactor wrote on Wed, 10 June 2009 07:48Hello,

Please read this post on WHT - www.webhostingtalk.com/showpost.php?p=6229471&postcount=214

His father and uncle are most probably employing new developers to continue LxLabs. If that is the case, in 2 weeks we will be able to see some results and can decide upon the continued use of Kloxo/HyperVM.

I wish that the great work done by Ligesh is continued for ever.

Regards

Subject: Re: Mitigation plan
Posted by serverfactor on Wed, 10 Jun 2009 13:18:09 GMT
View Forum Message <> Reply to Message

I agree with the open source thing. The code is most probably residing on his PC at his home office. Ganesh Rao said he will be visiting his place again on Monday and he will try to make the code opensource. If you want you can contact them directly, here's their contact info (taken from whois) -

[removed]

Regards

Subject: Re: Mitigation plan
Posted by _GrG_ on Wed, 10 Jun 2009 13:22:30 GMT
View Forum Message <> Reply to Message

No guys please do not contact them at home.

Please.

Subject: Re: Mitigation plan
Posted by serverfactor on Wed, 10 Jun 2009 13:29:00 GMT
View Forum Message <> Reply to Message

Yes. That's why i have not called them up yet. I was waiting for some time to pass.

Regards

Subject: Re: Mitigation plan
Posted by arun on Thu, 11 Jun 2009 07:50:53 GMT
View Forum Message <> Reply to Message

@serverfactor

The address given above is his home address in Kannur, Kerala state. He hasn't been to his home place for years as far as I know as he left his home long time ago and settled in Bangalore, Karnataka state where he setup LxLabs.

Subject: Re: Mitigation plan
Posted by serverfactor on Fri, 12 Jun 2009 19:14:00 GMT
View Forum Message <> Reply to Message

I gave that address because his father lives there. Who will receive calls at his Bangalore home?

Regards

Subject: Re: Mitigation plan
Posted by arun on Fri, 12 Jun 2009 19:29:09 GMT
View Forum Message <> Reply to Message

The land phone number in the whois that you posted is too old. BSNL does not have 6 digit numbers now.

The details that you had posted seems to have been removed by a moderator anyway.

Subject: Re: Mitigation plan
Posted by noxray on Fri, 12 Jun 2009 19:29:12 GMT
View Forum Message <> Reply to Message

good news!

forum.lxlabs.com/index.php?t=msg&th=12432&start=0&am p;